



TERIX HIRES ATUL DHALL AS DIRECTOR OF CUSTOMER SERVICE AND PROGRAM MANAGEMENT

Long-Time Consultant, Customer Service Expert Joins Growing Firm

SUNNYVALE, CA (March 26, 2009) – Atul Dhall has joined TERiX as a Director of Customer Service and Program Management in charge of a number of new and current programs.

“Our strategy requires expertise in a growing number of product areas and our experience with Atul has shown us that he understands the strategy and tactics required in the server and storage space,” said TERiX Chief Executive Officer and President Bernd Appleby. “He will help us bring smart products quickly to our growing international client base.”

Dhall will focus on new customer service and program initiatives. He has worked as a senior consultant for TERiX since 2005 and has been involved in product development from concept through execution. As Director of Customer Service, Dhall will supervise the incoming event calls globally. As Director of Program Management, he will be heading up several internal teams, including the updating of internal infrastructure projects that will bring innovative technologies to the worldwide TERiX client base.

Dhall has more than 18 years of experience in customer service, sales, international business development, program management, product management and channel management. Prior to joining TERiX, he was the Vice President – Customers at Vello Inc. a start-up in the telecommunication field. He managed the Sales, Customer Service and Product Management functions at Vello.

Dhall was also formerly the Director of Consulting and Implementation Services at MRSI Consulting, a management consulting firm engaged in organizational development, sales and customer service process design, and financial planning. At MRSI he worked with clients to develop customer service and sales teams and design processes to create world-class customer service environments. Prior to MRSI, he worked for Saint-Gobain, a Fortune 50 company, where he was

responsible for international sales, customer service, channel management and product management.

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"I'm impressed with the business model and the vision for the future," said Dhall. "TERiX is uniquely positioned to provide data center decision makers the tools and service they need well into the future. Additionally, TERiX is a total value play for Fortune 500-size data centers and can help companies save money during this economic downturn."

"Not only does Atul understand the industry," added Executive Vice President Jim Olding, "but he understands the TERiX mindset of service and value and customer satisfaction."

TERiX is the leading independent provider of flexible and innovative hardware and software maintenance service offerings to more than 900 customers in the US and 44 countries, including many of the Fortune 500. TERiX focus is on the data center client with complete solutions for Sun™ (Nasdaq: JAVA), IBM™ (NYSE: IBM), HP™ (NYSE: HPQ), Wintel/Blade servers, EMC and STK storage systems. TERiX delivers customized and flexible services to the public sector, manufacturing, high-tech, aerospace, telecom, banking/finance and chemical/pharmaceutical sectors, with many of each industry's largest and most respected brands as current clients. TERiX is privately-held and headquartered in Sunnyvale, CA. For more information go to: www.TERiX.com

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